



# **Patient Information Packet**

# Services Included with Membership

## Office Visits

- All Appointments and Telemedicine (text, call, and video) visits
  - Acute Illness Visits
  - Annual Physical Exams
  - Weight Loss Consultations
  - Geriatric Care
  - Sports Physicals and Sports Medicine
- Osteopathic Manipulation Treatment
- Functional Medicine Consults
  - Therapeutic Food Plans
  - Detoxification and Stress Management Guidance
  - Biometric Testing and Analysis
  - Autoimmune and Digestive Care
  - Long Covid Treatment Guidance
  - Vaccine Reaction Treatment Guidance
- Basic Eye Exam

## In Clinic Tests

- Urine Analysis Test
- Pregnancy Test
- Strep Throat Test
- Occult Blood Fecal Test

## Minor Procedures

- Ear-wax Removal
- Laceration Repairs (stitches)
- Basic Wound Care

# Extra In-Office Fees

## In Clinic Tests

- Flu Test - \$20
- COVID-19 Rapid Antigen Test - \$10
- EKG (electrocardiogram) - \$50
- Ultrasound (no obstetric or intravaginal) - \$150 per 30 minute scheduled session

## Lab Tests Outside the Clinic

- Conventional and functional medicine tests of blood, urine, saliva, hair, or stool
- See [rupahealth.com/patients](https://rupahealth.com/patients) for more info on specific test pricing.
  - You will always receive an email from Rupa Health with the cost of the test before testing; if you agree to pay, Rupa will provide instructions on how to collect the sample and submit it.
  - Results will arrive in your email and Dr. Kohl will also explain them to you.

## Minor Procedures

- Joint or trigger-point injection - \$10/injection
- Abscess drainage - \$10
- Toenail or Fingernail removal – \$10/nail
- Skin lesion removal - \$10/lesion (Does not include any lab fees for culture, biopsy or other tests)
- Splinting and bracing - \$10/splint or brace
- Nebulizer treatment in the office - \$10/treatment
- Oxygen treatment in the office - \$10

# KDFC Home Device Agreement

## Terms

- Patient must be enrolled and have a visit with Dr. Kohl to determine if the device is appropriate for home use. (Kohl Direct Family Care may decline to offer at home device for a particular patient for any reason.)
- Patient must pay the use fee and deposit fee and any other KDFC overdue balance before taking any device home.
- Patients must provide a payment method on file in case of late fees or replacement cost being charged.
- Patient (or parent/guardian of patient) must sign the “KDFC Home Device” agreement, noting the device is functioning and undamaged at the time of pickup, the costs, and return date.
- The device must be returned to Kohl Direct Family Care one of the following ways:
  - Hand delivered to Kohl Direct Family Care staff at a time the clinic is open.
  - If the clinic is not open, patients may return the device to the attendant at the Rio Grande Bible Ministries Mail Room (4300 S. Business Highway 281, Edinburg, TX 78504 follow signs for Mail Room)
    - The Mail Room attendant is present 8:30am-12:30pm Monday-Friday. (may call 956-380-8126 for questions about it)
    - Patients must return the device with a paper note with patient name, date of return, and “Kohl Direct Family Care” noted.
    - Patients may not leave the device at the mail room unattended.
  - The device may be shipped to Kohl Direct Family Care through United States Postal Service, UPS, or FedEx.
    - 4300 S. Business Highway 281, Edinburg, TX, 78539 Kohl Direct Family Care
    - The post-marked date will be considered the return date.
- Failure to return the device by the return date will result in late fees up to the written maximum.
- If KDFC determines that the device has been misused or damaged (including damage that may have occurred during shipping): the patient will be charged the replacement cost. The Use Fee, Deposit Fee, and Late Fee will be counted toward the replacement cost.
- When the device is returned the deposit fee will be credited to the patient’s AtlasMD account. This credit may be used to cover future services at KDFC. If the patient requests, the remaining credit on the account will be paid to the patient the day the device is received by Kohl Direct Family Care.

## Electromagnetic Field Testing with Erick Hill EMF Meter

- Use Fee- \$10
- Deposit - \$40
- Late Fee - \$10/business day up to maximum of \$50
- Replacement Cost: \$100

## Nebulizer

- Use Fee- \$20
- Deposit - \$80
- Late Fee - \$10/business day up to maximum of \$50

- Replacement Cost: \$150

**Home Sleep Study: SOMNOtouch RESP eco**

- Scheduled follow up appointment is required to receive sleep study report
- Use Fee- \$200
- Deposit - \$300
- Late Fee - \$100/business day up to maximum of \$1500
- Replacement Cost: \$2000

Sign if agreeing to the terms of this KDFC Home Device Agreement.

**Signature of Patient (or Parent/Guardian):** \_\_\_\_\_

**Device (circle one):**    EMF Meter                  Nebulizer                  Home Sleep Study

**Patient:** \_\_\_\_\_

**Pick-Up Date:** \_\_\_\_\_

**Return Due Date:** \_\_\_\_\_

**Device Received Date:** \_\_\_\_\_

**Condition Received (circle one):**    Functioning Normally                  Damaged

# Contact Information

Because urgent illness and injury can happen at any time, Dr. Kohl can be reached directly to answer your questions! Members can use Dr. Kohl's direct member cell or the online patient hub. Please follow the instructions listed below so he can best assist you.

## **I'm having a medical emergency!**

- For actual or impending medical emergencies **please call 911**. After the emergency is under control, make an appointment using your online patient hub or by calling our office so Dr. Kohl can follow-up to address your medical situation.
- *Examples: Chest pain, trouble breathing, the worst headache of your life, a bone sticking out of your body, or the equivalent*

## **I have an urgent sickness/injury that needs treatment today during regular business hours...**

- If you have an urgent, but not life-threatening sickness/injury that needs treatment today, **schedule a same-day appointment** by using your **online patient hub, texting Dr. Kohl's direct member cell, or call our office number**. If you are unable to come to the office, consider making a same-day telemedicine appointment.

## **It's after-hours or the weekend and I have an urgent sickness/injury...**

- If you have a non-life-threatening but urgent illness arising outside of office hours, **please call Dr. Kohl's direct member cell**.
- *Examples: high fever, uncontrolled vomiting, an acute injury without severe bleeding, a migraine not improving with treatment, urinary tract infection symptoms that are causing severe distress, any other problem that cannot wait until 8 a.m. the next day*
- If there is no immediate answer to your call, please leave a voicemail and/or text message and Dr. Kohl will call you back as soon as he reasonably can

## **I have a non-urgent health concern or question...**

- Make an appointment by **self-scheduling on online patient hub or calling our office**. Most new conditions/concerns will require an office or telemedicine appointment.
- If you are requesting assistance to coordinate care with specialists or services outside of the practice, please make an appointment.
- Feel free to text Dr. Kohl's direct member cell or email Dr. Kohl if you have a follow-up question from an appointment or a general health question and he will get back to you by the next business day.

## **I need a prescription filled...**

- If your pharmacy is unable to refill your medication, **text Dr. Kohl's direct member cell or email Dr. Kohl** for a refill and he will respond during regular business hours.

## **I have questions about scheduling, billing, and policies...**

Please call, text, or email our office.